

## **Quality Policy**

AHM Marine L.L.C Management is committed to Provide Marine and Catering service that meets and exceeds the customer requirements with the aim of enhancing customer satisfaction.

Management adopts a process based approach to improve efficiency and effectiveness of processes in order to deliver quality output consistently.

Management Adopt customer focus, leadership, engagement of people, process approach, improvement, evidence-based decision making and relationship management principles to operate and continually improve the effectiveness of quality management system.

Management is committed to enhancing employee competency by providing trainings regularly.

AHM Marine L.L.C. Quality Policy is achieved by means of:

- Conforming to customer contractual requirements.
- Delivering quality products and services on time to the customers.
- Adopting management system in line with the requirements of ISO 9001:2015 standard to control and manage operations.
- Adopting risk based management system that focuses on internal & external risk elements to ensure that business and customer requirements are met consistently.
- Providing safe working environment to all stakeholders.
- Complying with all applicable legal and regulatory requirements.
- Establishing measurable quality objectives to demonstrate the continual improvement of the overall performance of processes and business.
- Provide appropriate resources to employees to deliver quality products.
- Ensuring employee is committed to implement the management system effectively
- Communicating the Quality Policy to all employees, customers, external providers and interested parties
- Reviewing the Quality Policy periodically to ensure that it remains appropriate to the organization and its objectives.
- Focusing on continually improving the effectiveness of the management system.

HECTOR PATEL CEO

AHM-Q/Policy

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